



VeriFone, Inc.  
1-800-VeriFone  
www.verifone.com

# VX690 3G-BT-Wi-Fi Certifications and Regulations

## Electrical

### Power Packs

Before you connect the terminal power pack to an electrical outlet, check that the on/off power switch on the terminal is off. If the terminal does not have an on/off switch, check that the power cable connector is removed from the terminal's power port. Or, when connecting the terminal to a power pack, always connect the plug of the power pack to an electrical wall outlet first. Then connect the power cable to the terminal's power port. The power pack is rated as follows:

- Input Voltage: 100 - 240V AC, 50/60 Hz
- Output Voltage: 5V DC, 2.2A

Model VX690 3G-BT-Wi-Fi is intended to be provided with a listed power supply module having an output rating of 5V DC, minimum 2.2A and evaluated as a Limited Power Source or PS2 or equivalent.

### AC Adapter

The AC adapter is designed to ensure your personal safety and to be compatible with this equipment. Please follow these guidelines:

- Do not use the adapter in a high moisture environment. Never touch the adapter when your hands or feet are wet.
- Allow adequate ventilation around the adapter. Avoid locations with restricted airflow.
- Connect the adapter to a proper power source. The voltage and grounding requirements are found on the product case and/or packaging.
- Do not use the adapter if the cord is damaged.
- Do not attempt to service the adapter. There are no serviceable parts inside. Replace the unit if it is damaged or exposed to excess moisture.

### Separate Power Sources

Some peripherals require a separate power source. Before connecting a check reader or similar device, remove the power cable connector from the terminal's power port.

### Peripherals

Before connecting any peripheral device, turn off power to the terminal and check that the power cable connector is removed from the terminal's power port. Turn on power only after you are finished connecting the peripheral device(s). For complete information about peripheral installation and use, please refer to the user documentation supplied with those devices.

### Disconnecting Power

Disconnecting power during a transaction may cause transaction data files that are not yet stored in terminal memory to be lost.

### Location – Electrical Considerations

**CAUTION:** Due to the risk of electric shock or damage to the terminal, do not use this equipment near a water source, for example near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool. Likewise, avoid using this product during thunderstorms causing power cuts. Avoid placing the terminal near electrical devices or other units that could cause large voltage fluctuations or electrical interference, such as air conditioners, neon signs, high frequency safety devices or electrical equipment.

**ATTENTION:** *Du fait d'un risque d'électrocution ou d'une détérioration du terminal, ne pas utiliser cet équipement près d'une source d'eau, par exemple près d'une baignoire, d'un lavabo, d'un évier de cuisine ou d'un bac de lavage, dans un sous-sol humide ou à proximité d'une piscine. De même, éviter d'utiliser ce produit lors des orages provoquant des coupures électriques. Éviter de placer le terminal à proximité d'appareils électriques ou autres unités pouvant entraîner des fluctuations de tension importantes ou des interférences électriques, tels que les climatiseurs, enseignes au néon, dispositifs de sécurité à haute fréquence ou équipements électriques.*

## Equipment

### Repairs

Do not, under any circumstances, attempt any service, adjustments, or repairs on this equipment. Instead, contact your local VeriFone distributor or service provider for assistance. Failure to comply may void the product warranty.

### Location – Environmental Considerations

Do not plug the power pack into an outdoor outlet. The terminal is not waterproof or dustproof. Any damage to the unit from exposure to rain or dust may void your warranty. Do not use the terminal where there is high heat, dust, humidity, moisture, or caustic chemicals or oils. Keep the terminal away from direct sunlight and anything that radiates heat, such as a stove or a motor.

**WARNING!** Your POS terminal contains sensitive electronic components that can be permanently damaged if exposed to excessive shock or vibration. To minimize the risk of damage to your terminal, avoid dropping your terminal and operating it in high-shock and high-vibration environments. Do not store the terminal where prolonged exposure to extreme temperature can occur, because it can cause permanent damage. Do not expose the terminal to water. Contact with water can cause this unit to malfunction.

**AVERTISSEMENT!** *Votre terminal de point de vente contient des composants électroniques sensibles, susceptibles de subir des dommages définitifs en cas d'exposition à des chocs ou à des vibrations excessives. Pour minimiser le risque de dommages pour votre terminal, évitez de le faire tomber ou de l'exposer à des environnements pouvant provoquer des chocs et des vibrations excessives. Ne pas stocker le terminal dans des lieux susceptibles d'entraîner une exposition prolongée à des températures extrêmes, ou fait des dommages définitifs, que cette situation peut provoquer. Ne pas exposer le terminal à l'eau. Un contact avec de l'eau peut provoquer un dysfonctionnement de l'unité.*

### Battery Pack/Coil Cell Instructions

Dispose of the battery/coil cell in accordance with all national, state, and local laws and regulations as regionally required. Some batteries may be recycled and may be accepted for disposal at local recycling centers.

- CAUTION:** There is risk of explosion if the battery is replaced by an incorrect type.
- ATTENTION:** *Il existe un risque d'explosion si la batterie est remplacée par un modèle incompatible.*
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
  - A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.
  - Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.

The highest specified charging temperature of battery pack is 50+/-3°C.  
The lowest specified charging temperature of battery pack is 0+/-3°C.

### Notice for WLAN

For CE WLAN: 5150-5350 MHz

This device is restricted for indoor usage in all member states when operating in the 5150 to 5350 MHz frequency range.

This equipment may be operated in:								
AT	BE	BG	HR	CY	CZ	DK	EE	
FI	FR	DE	EL	HU	IE	IT	LV	
LT	LU	MT	NL	PL	PT	RO	SK	
SI	ES	SE	UK(NI)	IS	LI	NO	CH	
TR								

For UK WLAN: 5150-5350 MHz

This device is restricted for indoor usage in UK when operating in the 5150 to 5350 MHz frequency range.

For ISED:

- The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.
- Where applicable, antenna type(s), antenna model(s) and worst-case tilt angle(s) necessary to remain compliant with the c.s.r.p. elevation mask requirement set forth in section 6.2.2.3 shall be clearly indicated.

**Avvertimento:**  
(i) *Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.*  
(ii) *Lorsqu'il y a lieu, les types d'antennes (s'il y en a plusieurs), les numéros de modèle de l'antenne et les piles angles d'inclinaison nécessaires pour rester conforme à l'exigence de la p.i.r.e. applicable au masque d'élevation, énoncée à la section 6.2.2.3, doivent être clairement indiqués.*

## FCC/ISED Compliance

The following device has been tested and certified as compliant with the regulations and guidelines detailed below:

Manufacturer: VeriFone, Inc.  
Brand: VeriFone  
Model: VX690 3G-BT-Wi-Fi

### Part 15 of FCC and ISED Rules

This device complies with the limits for a Class B digital device as specified in Part 15 of FCC Rules and Innovation, Science and Economic Development Canada license exempt RSS standard(s) which provide reasonable protection against harmful interference in a residential area. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment generates, uses and can radiate radio frequency energy. And if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. In the unlikely event that there is interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter. Use of a shielded interface cable is required to comply with the Class B limits of Part 15 of FCC Rules. Any changes or modifications to this equipment not expressly approved by VeriFone could void the user's authority to operate this equipment.

**NOTE:** The country code selection is for non-US models only. And it is not available to all US models. Per FCC regulation, all Wi-Fi product market in US must be fixed to US operation channels only. *Le présent appareil est conforme aux CNR d'Innovation, Science and Economic Development Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:*

- (1) *L'appareil ne doit pas produire de brouillage.*
- (2) *L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.*

*Cet appareil et son antenne ne doivent pas être situés ou fonctionner en conjonction avec une autre antenne ou un autre émetteur, exception faites des radicos intégrées qui ont été testées.*

*La fonction de sélection de l'indicatif du pays est désactivée pour les produits commercialisés aux États-Unis et au USA/Canada.*

This Class B digital apparatus complies with CAN ICES-003 (B).

Cet appareil numérique de la classe B est conforme à la norme NMB-003 (B) du Canada.

### RF Exposure

#### USA

The product complies with the FCC portable RF exposure limit set forth for an uncontrolled environment and is safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available. The SAR limit set by the FCC is 1.6W/kg for body worn SAR. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. This device has been tested and meets the FCC RF exposure guidelines be positioned a minimum of 0 cm from the body.

This device complies with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and has been tested in accordance with the measurement methods and procedures specified in IEEE 1528-2013.

#### CE

This device complies with the Radio Equipment Directive (2014/53/EU) issued by the Commission of the European Community.

A minimum separation distance of 0 cm must be maintained between the user's body and the device, including the antenna during body-worn operation to comply with the RF exposure requirements in Europe. To comply with RF exposure requirements in Europe, third-party belt-clips, holsters or similar accessories used by this device should not contain any metallic components. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.

#### UK

This device complies with the Radio Equipment Regulations 2017 SI 2017/1206 issued by the British Standards Institution. A minimum separation distance of 0 cm must be maintained between the user's body and the device, including the antenna during body-worn operation to comply with the RF exposure requirements in UK. To comply with RF exposure requirements in UK, third-party belt-clips, holsters or similar accessories used by this device should not contain any metallic components. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.

#### ISED

The product complies with the Canada portable RF exposure limit set forth for an uncontrolled environment and is safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available.

*Le produit est conforme aux limites d'exposition pour les appareils portables RF pour les États-Unis et le Canada établies pour un environnement non contrôlé. Le produit est sûr pour un fonctionnement tel que décrit dans ce manuel. La réduction aux expositions RF peut être augmentée si l'appareil peut être conservé aussi loin que possible du corps de l'utilisateur ou que le dispositif est réglé sur la puissance de sortie la plus faible si une telle fonction est disponible.*

## Brazil Warning Statement

This equipment is not subject to protection from harmful interference and may not cause interference with duly authorized systems.

*Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.*

### Notice for Operating Frequency and Output Power

NFC (dB µA/m at 10m), 13.56 MHz: 6.64  
2.4G WLAN (b/g/n), 2400-2483.5MHz (EIRP dBm) <20  
5G WLAN (a/n), 5150-5250/5250-5350/5470-5725 MHz (EIRP dBm) <20  
BT-EDR/LE (EIRP dBm) <10  
2G (dBm), GSM900<33, GSM1800<30  
3G (dBm), Band I<24, Band VIII<24

### Operating Temperature

The product is designed to work at a maximum ambient temperature of 0°C and 50°C.

## Recycling: DO NOT DISCARD!

UNIT MUST BE RECYCLED OR DISPOSED OF PROPERLY.  
For proper disposal instructions, go to <http://recycle.verifone.com>

continued on rear cover

### Recyclage: NE PAS JETER!

*L'unité doit être recyclée ou mise au rebut dans les endroits prévus à cet effet.  
Pour connaître les procédures de mise au rebut, consultez le site <http://recycle.verifone.com>*

suite au verso

Please return this sheet for future reference.



À conserver pour référence ultérieure.

## VX690 3G-BT-Wi-Fi Certifications and Regulations

VeriFone Part Number: DOC260-016-EN-C, Revision C05

© 2023 VeriFone, Inc. All rights reserved.



# VX690 3G-BT-Wi-Fi Declaration of Conformity



## DECLARATION OF CONFORMITY

according to EN ISO/IEC 17050-1 and 17050-2

This declaration of conformity is issued under the sole responsibility of the manufacturer

**Manufacturer's Name** VeriFone, Inc.  
**Manufacturer's Address** VeriFone, Inc.  
1400 West Stanford Ranch Road  
Suite 150 Rocklin, CA 95765

Declares, that the product

**Product Name:** VX690 3G-BT-Wi-Fi  
**Model Name:** VX690 3G-BT-Wi-Fi  
**Part Number:** M260-XXX-XX-XXX  
**Brand:** Verifone  
**Product Options:** All  
**SW Version:** QT69022C  
**NB Company Name:** CTC advanced GmbH  
**NB Company Number:** 0682  
**Certificate Number:** T818580L-02-TEC

Conforms to the following product specifications:

**Safety:** IEC 62368-1:2014  
EN 62368-1:2014  
IEC 62368-1:2018

**EMC:** EN 55032:2015 + A11:2020, Class B  
EN 61000-3-2:2014, Class A  
EN IEC 61000-3-2:2019 + A1:2021, Class A  
EN 61000-3-3:2013  
EN 61000-3-3:2013 + A2:2021  
EN 55035:2017 + A11:2020

**RF (Wi-Fi/BT):** Draft EN 301 489-1 V2.2.0  
EN 301 489-1 V2.1.1  
EN 301 489-17 V3.2.0  
EN 300 328 V2.2.2  
EN 301 893 V2.1.1

**RF (2G/3G):** Draft EN 301 489-1 V2.2.0  
EN 301 489-1 V2.1.1  
Draft EN 301 489-52 V1.1.0  
EN 301 511 V12.5.1  
EN 301 908-1 V15.1.1  
EN 301 908-2 V11.1.2

**RF (RFID):** Draft EN 301 489-1 V2.2.0  
EN 301 489-1 V2.1.1  
EN 301 489-3 V2.1.1  
EN 300 330 V2.1.1

**RF (GPS):** Draft EN 301 489-1 V2.2.0  
EN 301 489-1 V2.1.1  
Draft EN 301 489-19 V2.1.0  
EN 300 440 V2.1.1

**SAR:** EN 50566:2017  
EN 62311:2008  
EN 62209-2:2010  
EN 62479:2010  
EN 50663:2017  
EN 50665:2017

### Supplementary Information:

We hereby declare that the device complies with the requirements of the Radio Equipment Directive 2014/53/EU, and carries the CE Mark Directive (93/68/EEC), and conforms to RoHS Directive 2011/65/EU, and delegated Directive (Annex II) 2015/863/EU, as well as Technical Documentation: EN IEC 63000:2018 and DIN EN IEC 63000:2018.

CE Approval Date: August 10, 2022

Thomas Weikart  
EVP, Global Operations,  
2744 North University Drive,  
Coral Springs, FL 33065

European contact for regulatory topics only:

Verifone GmbH  
Seilerweg, 2F, Bad Hersfeld  
36251, Germany  
Tel: +49 6621 84-500

# VX690 3G-BT-Wi-Fi Declaration of Conformity



## DECLARATION OF CONFORMITY

according to EN ISO/IEC 17050-1 and 17050-2

This declaration of conformity is issued under the sole responsibility of the manufacturer

**Manufacturer's Name** VeriFone, Inc.  
**Manufacturer's Address** VeriFone, Inc.  
1400 West Stanford Ranch Road  
Suite 150 Rocklin, CA 95765

Declares, that the product

**Product Name:** VX690 3G-BT-Wi-Fi  
**Model Name:** VX690 3G-BT-Wi-Fi  
**Part Number:** M260-XXX-XX-XXX  
**Brand:** Verifone  
**Product Options:** All

Conforms to the following product specifications:

**Safety:** BS EN 62368-1:2014

**EMC:** BS EN 55032:2015 + A11:2020, Class B  
BS EN 61000-3-2:2014, Class A  
BS EN IEC 61000-3-2:2019 + A1:2021, Class A  
BS EN 61000-3-3:2013  
BS EN 61000-3-3:2013 + A2:2021  
BS EN 55035:2017 + A11:2020

**RF (Wi-Fi/BT):** Draft EN 301 489-1 V2.2.0  
EN 301 489-1 V2.1.1  
EN 301 489-17 V3.2.0  
EN 300 328 V2.2.2  
EN 301 893 V2.1.1

**RF (2G/3G):** Draft EN 301 489-1 V2.2.0  
EN 301 489-1 V2.1.1  
Draft EN 301 489-52 V1.1.0  
EN 301 511 V12.5.1  
EN 301 908-1 V15.1.1  
EN 301 908-2 V11.1.2

**RF (RFID):** Draft EN 301 489-1 V2.2.0  
EN 301 489-1 V2.1.1  
EN 301 489-3 V2.1.1  
EN 300 330 V2.1.1

**RF (GPS):** Draft EN 301 489-1 V2.2.0  
EN 301 489-1 V2.1.1  
Draft EN 301 489-19 V2.1.0  
EN 300 440 V2.1.1

**SAR:** EN 50566:2017  
EN 62311:2008  
EN 62209-2:2010  
EN 62479:2010  
EN 50663:2017  
EN 50665:2017

### Supplementary Information:

We hereby declare that the device complies with the requirements of the Radio Equipment Regulations 2017 (S.I. 2017/1206). This product carries the UKCA Mark, and conforms to the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (S.I. 2012/3032).

UKCA Approval date: August 10, 2022

Thomas Weikart  
EVP, Global Operations,  
2744 North University Drive,  
Coral Springs, FL 33065

UK contact for regulatory topics only:

VeriFone (U.K.) Limited  
1 Mondial Way, Harlington,  
Hayes UB3 5AR, UK