

Electrical

Separate Power Sources

Please ensure you review the power output of any device you connect to the M400 CTLS.

NOTE: The reference input power rating is as follows:

Unit is intended to be provided with a Listed Power Supply having an output rating of 12V DC, minimum 1A, and complied with Limited Power Source or PS2 or equivalent or Powered USB Cable 445-101-01.

Location – Electrical Considerations

CAUTION: Due to the risk of electric shock or damage to the terminal, do not use this equipment near a water source, for example near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool. Likewise, avoid using this product during thunderstorms causing power cuts. Avoid placing the terminal near electrical devices or other units that could cause large voltage fluctuations or electrical interference, such as air conditioners, neon signs, high frequency safety devices or electrical equipment.

ATTENTION: *Du fait d'un risque d'électrocution ou d'une détérioration du terminal, ne pas utiliser cet équipement près d'une source d'eau, par exemple près d'une baignoire, d'un lavabo, d'un évier de cuisine ou d'un bac de lavage, dans un sous-sol humide ou à proximité d'une piscine. De même, éviter d'utiliser ce produit lors des orages provoquant des coupures électriques. Éviter de placer le terminal à proximité d'appareils électriques ou autres unités pouvant entraîner des fluctuations de tension importantes ou des interférences électriques, tels que les climatiseurs, enseignes au néon, dispositifs de sécurité à haute fréquence ou équipements électriques.*

Equipment

Location – Environmental Considerations

This device is for indoor use only. Do not plug the power pack into an outdoor outlet or operate the terminal outdoors. It is not waterproof or dustproof, and is for indoor use only. Any damage to the unit from exposure to rain or dust may void your warranty. Do not use the terminal where there is high heat, dust, humidity, moisture, or caustic chemicals or oils. Keep the terminal away from direct sunlight and anything that radiates heat, such as a stove or a motor.

WARNING! Your device contains sensitive electronic components that can be permanently damaged if exposed to excessive shock or vibration. To minimize the risk of damage to your device, avoid dropping your device and operating it in high-shock and high-vibration environments. Do not store the device where prolonged exposure to extreme temperatures can occur because it can cause permanent damage. Do not expose the device to water. Contact with water can cause this unit to malfunction.

AVERTISSEMENT! *Votre terminal de point de vente contient des composants électroniques sensibles, susceptibles de subir des dommages définitifs en cas d'exposition à des chocs ou à des vibrations excessives. Pour minimiser le risque de dommages pour votre terminal, éviter de le faire tomber ou de l'exposer à des environnements pouvant provoquer des chocs et des vibrations excessives. Ne pas stocker le terminal dans des lieux susceptibles d'entraîner une exposition prolongée à des températures extrêmes, du fait des dommages définitifs que cette situation peut provoquer. Ne pas exposer le terminal à l'eau. Un contact avec de l'eau peut provoquer un dysfonctionnement de l'unité.*

Repairs

Contact your local Verifone distributor or service provider for assistance. Do not attempt any service, adjustments or repairs on this equipment under any circumstances. Failure to comply will void the product warranty.

Notice for Operating Frequency and Output Power

NFC: 19.12 dB µA/m at 10m

RF Exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. To comply with Council Recommendation Radio Equipment 2014/35/EU, UK Radio Equipment Regulations 2017 SI 2017/1206, ISED RSS-102 and FCC RF exposure requirement, a minimum separation distance of 20 cm must be maintained between the user's body and the device, including the antenna. Conditions that do not meet these requirements may not comply with Council Recommendations 2014/35/EU, UK Radio Equipment Regulations 2017 SI 2017/1206, ISED RSS-102, and FCC RF exposure requirements and should be avoided.

Cet équipement est conforme aux limites FCC d'exposition aux radiations définies pour un environnement non contrôlé. Pour se conformer à la Recommandations du Conseil 2014/35/EU, UK Règlement sur les équipements radio 2017 SI 2017/1206, IC RSS-102, et l'exigence d'exposition RF de la FCC, une distance minimale de séparation de 20 cm doit être maintenue entre le corps de l'utilisateur et le dispositif, y compris l'antenne. Des conditions qui ne répondent pas à ces exigences peut ne pas se conformer à Recommandations du Conseil 2014/35/EU, UK Règlement sur les équipements radio 2017 SI 2017/1206, IC RSS-102, et FCC RF exigences d'exposition et doit être évitée.

Coin Cell Instruction

Dispose of the battery pack in accordance with all national, state, and local laws and regulations as regionally required. Some batteries may be recycled and may be accepted for disposal at local recycling centers.

CAUTION: There is a risk of explosion if the battery is replaced by an incorrect type.

ATTENTION: *Il existe un risque d'explosion si la batterie est remplacée par un modèle incompatible.*

- Disposal of a battery into a fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to the extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

FCC/ISED Compliance

The following device has been tested and certified as compliant with the regulations and guidelines detailed below:

Manufacturer: Verifone, Inc.

Brand: Verifone

Model: M400 CTLS

Part 15 of FCC Rules/ISED Notice

This device complies with the limits for a Class B digital device as specified in Part 15 of FCC Rules and Innovation, Science and Economic Development Canada license-exempt RSS standard(s) which provides reasonable protection against harmful interference in a residential installation. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment generates and uses radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. In the unlikely event that there is interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by doing any of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications to this equipment not expressly approved by Verifone could void the user's authority to operate this equipment. The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes:

(1) L'appareil ne doit pas produire de brouillage.

(2) L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter, except tested built-in radios.

Cet appareil et son antenne ne doivent pas être situés ou fonctionner en conjonction avec une autre antenne ou un autre émetteur, exception faites des radios intégrées qui ont été testées.

This Class B digital apparatus complies with CAN ICES-003(B).

Cet appareil numérique de la classe B est conforme à la norme NMB-003(B) du Canada.

M400 CTLS Certifications and Regulations

Verifone Part Number: DOC445-100-EN-B, Revision B02

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Recycling: DO NOT DISCARD!

UNIT MUST BE RECYCLED OR DISPOSED OF PROPERLY.
For proper disposal instructions, go to <http://recycle.verifone.com/>

continued on rear cover

Recyclage: NE PAS JETER!

*L'unité doit être recyclée ou mise au rebut dans les endroits prévus à cet effet.
Pour connaître les procédures de mise au rebut, consultez le site <http://recycle.verifone.com/>*

suite au verso

Please retain this sheet for future reference.

À conserver pour référence ultérieure.



M400 CTLS Declaration of Conformity



DECLARATION OF CONFORMITY

according to EN ISO/IEC 17050-1 and 17050-2

This declaration of conformity is issued under the sole responsibility of the manufacturer

Manufacturer's Name Verifone, Inc.
Manufacturer's Address Verifone, Inc.
1400 West Stanford Ranch Road
Suite 150 Rocklin, CA 95765

Declares, that the product

Product Name: M400
Model Name: M400 CTLS
Part Number: M445-XXX-XX-XXX
Brand: Verifone
Product Options: M400 CTLS

Conforms to the following product specifications:

Safety: IEC 62368-1:2014
EN 62368-1:2014 + A11:2017
IEC 62368-1:2018
EN IEC 62368-1:2020 + A11:2020

EMC: EN 55032:2015 + A11:2020, Class B
EN 61000-3-2:2014, Class A
EN IEC 61000-3-2:2019 + A1:2021, Class A
EN 61000-3-3:2013 + A2:2021
EN 55035:2017 + A11:2020

RF (RFID): EN 300 330 V2.1.1
EN 301 489-1 V2.1.1
EN 301 489-3 V2.1.1

SAR: EN 62311:2008
EN 50364:2010

Supplementary Information:

We hereby declare that the device complies with the requirements of Radio Equipment Directive 2014/53/EU. This product carries the CE Mark per Directive 93/68/EEC and conforms to RoHS Directive 2011/65/EU, and delegated Directive (Annex II) 2015/863/EU, as well as Technical Documentation: EN IEC 63000:2018 and DIN EN IEC 63000:2018.

CE Approval Date: July 13, 2022

Thomas Weikart
EVP, Global Operations,
2744 North University Drive,
Coral Springs, FL 33065

European contact for regulatory topics only:

Verifone Holding GmbH
Seilerweg, 2F, Bad Hersfeld
36251, Germany
Tel: +49 6621 84-500

M400 CTLS Declaration of Conformity



DECLARATION OF CONFORMITY

according to EN ISO/IEC 17050-1 and 17050-2

This declaration of conformity is issued under the sole responsibility of the manufacturer

Manufacturer's Name Verifone, Inc.
Manufacturer's Address Verifone, Inc.
1400 West Stanford Ranch Road
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Declares, that the product

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Model Name: M400 CTLS
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Product Options: M400 CTLS

Conforms to the following product specifications:

Safety: BS EN 62368-1:2014 + A11:2017
BS EN IEC 62368-1:2020 + A11:2020

EMC: BS EN 55032:2015 + A11:2020, Class B
BS EN IEC 61000-3-2:2019 + A1:2021, Class A
BS EN 61000-3-3:2013 + A2:2021
BS EN 55035:2017 + A11:2020

RF (RFID): EN 300 330 V2.1.1
EN 301 489-1 V2.1.1
EN 301 489-3 V2.1.1

SAR: EN 62311:2008
EN 50364:2010

Supplementary Information:

We hereby declare that the device complies with the requirements of the Radio Equipment Regulations 2017 (S.I. 2017/1206). This Product carries the UKCA Mark, and conforms to the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (S.I. 2012/3032).

UKCA Approved Date: July 13, 2022

Thomas Weikart
EVP, Global Operations,
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UK contact for regulatory topics only:

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