

# M424 and M440 Privacy Shield Installation Guide

Verifone Part Number: DOC379-013-EN-A, Revision A00



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M424 and M440 Privacy Shield Installation Guide  
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# M424 and M440 Privacy Shield

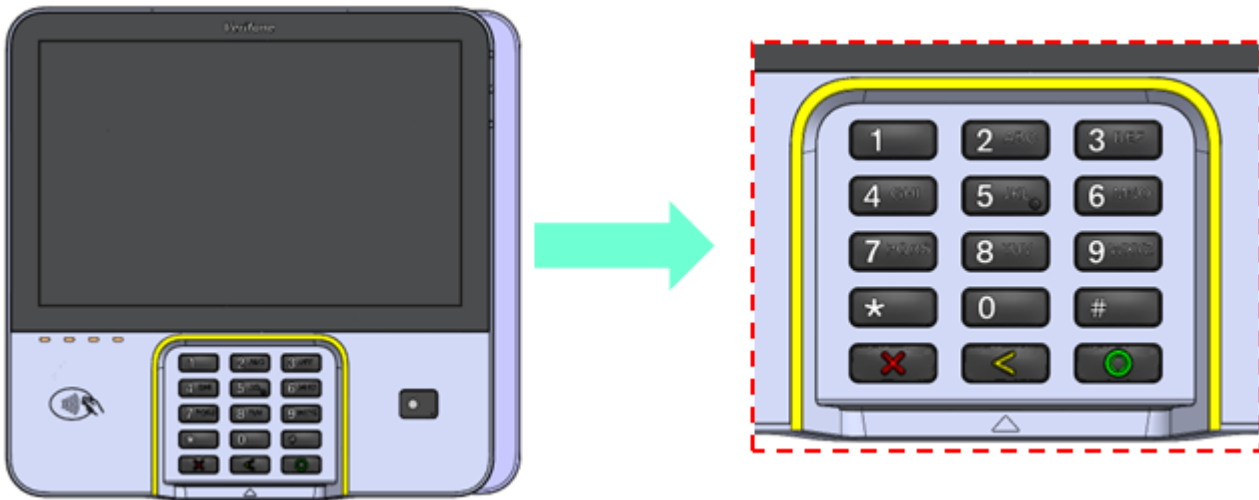
The VeriFone M424 and M440 privacy shield safeguards the customer's PIN entry, ensuring it remains confidential and hidden from the cashier or any other onlookers.

## Installing Privacy Shield

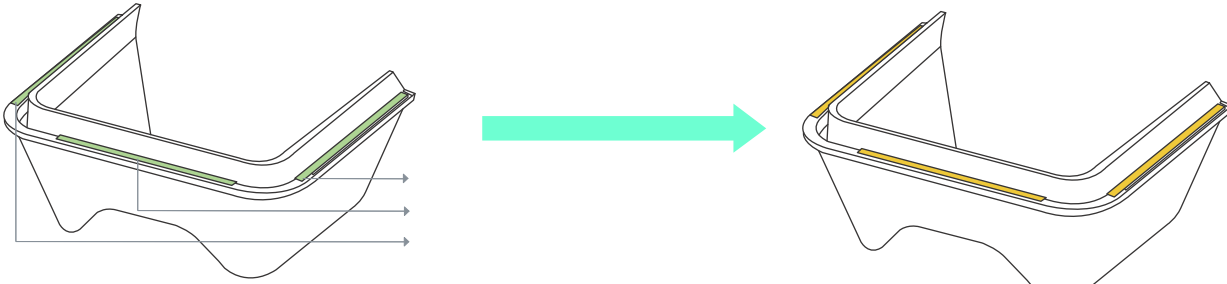
Follow the steps to install the privacy shield onto the M424 and M440 devices.



Step 1: Brush off loose dust or debris.



Step 2: Clean the yellow surface using an alcohol cleansing pad.



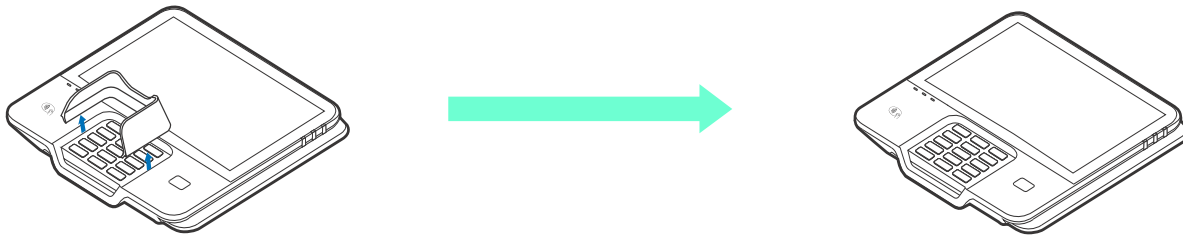
Step 3: Peel to remove all the three liners.



Step 4: Align the privacy shield with the device to ensure it is straight along the top. Once aligned, exert downward pressure on the top edge of the privacy shield for ten seconds. After you have secured the top, exert downward pressure on the left and right sides.

## Replacing Privacy Shield


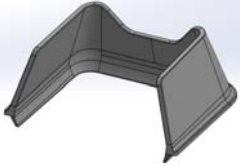
This section describes the steps to replace the Privacy Shield in case it comes loose or falls off.



Step 1: Make sure to fully remove the previously fixed privacy shield.

Step 2: Use the alcohol pads to clean the entire area and ensure there is no leftover residue from the attachment of the previous shield.

Step 3: Follow the installation steps to re-install a new privacy shield.

 <p><b>NOTE</b></p>		<p>Verifone provides a Privacy Shield (Part number: PPL379-014-01-A) that will work for both M424 and M440. When placing orders, it's essential to reference the specific part number.          Available channel for ordering.  <a href="https://www.verifone.com/en/us/contact-us">https://www.verifone.com/en/us/contact-us</a></p> <p>USA - Verifone Customer Development Center,          1-800-837-4366 Monday - Friday, 7 A.M. - 8 P.M., Eastern time          International Contact your Verifone representative</p>
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